

Modern technology significantly contributes to the productivity of a certification body

If you have ISO certification, you will expect your certification body to be professional and to add value to the auditing process. How it achieves this is heavily dependant on the way its auditors work.

To improve the efficiency of the auditing process, URS has introduced "ELECTRONIC REPORTING" for all its offices worldwide.

How does this work in practice?

Every audit has to be completed within a defined timeframe, during which the auditor's time has to be divided between the reviewing of intended working practices and establishing evidence that they are being followed. At the end of the audit, a report of the findings and recommendations is left with the customer.

The clarity of this report is important for all involved. It should be easy to understand so that resulting actions required of the customer or certification body can be carried out effectively.

Preparing these reports electronically prevents the need for printing, copying and storage of paper documents. Streamlining the work of the auditor in the preparation of reports for the client allows the auditor to focus more on providing practical benefits to the firm being audited.

Consequently, our customers will no longer encounter auditors printing lots of paper, but will see them hand writing notes on computer tablets. Notes which are immediately converted into conventional Word files by means of hand writing recognition. These can then readily be provided to customers and the relevant certification authorities for processing.

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